

Consequences of wrong load securing and/or defective packing

« Field experiences from a cargo surveyor »

Presentation by Grégory Nappée of CRTL

- Cargo surveyor at CESAM Paris since 2009
- Funder of CRTL in 2015, with main missions:
 - Carry out joint **survey**
 - **Ascertain** damage
 - Identify the **cause** of the loss
 - Assess **financial** damage
 - **Recovery** action

Presentation overview

1. Most common claim
2. Defective packing
3. Very important claim
4. Preventive tools / Recommendations



1. Most common claim: Pallets tilting



Main causes



- Defective palletisation
- Free space left inside trailer
- Absence or lack of wedging
- Absence or lack of strapping

Consequences

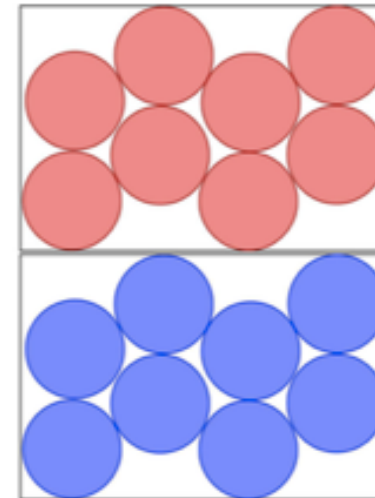
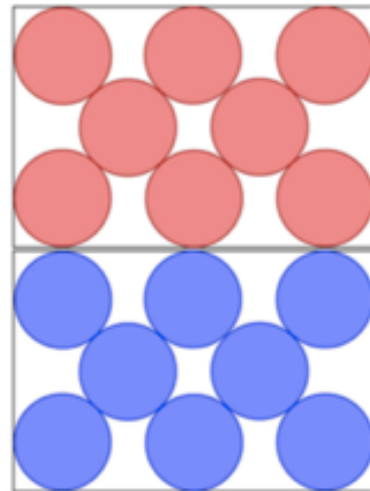
- Time consuming (claim)
- Loss of goods (in average 5 to 10 % of the shipment)
- Additional costs (transport / cross docking / sorting)
- Difficult recovery action



Loss estimate : from 2,000 € to 5,000 €

1. Most common claim

Practical case





2. Defective packing



Main causes



- Lack or absence of wedging inside
- Inadequate protection applied
- Re-used packaging
- Centre of gravity deviated

Consequences

- Time consuming (claim)
- Loss of goods (up to constructive total loss)
- No carrier liability



Loss estimate : Sound value of the goods

Practical case



Modifications implemented: Cardboard groove modified and divider applied

2016	Rate of claim	Comments
January to May	3,91 %	Claim over critical level
June to August	1,68 %	Transitional period with new packing
September to December	0,35 %	New packing implemented



3. Very important claim



Causes



- Poor, lack or absence of wedging
- Poor, lack or absence of stowage

Consequences

- Time consuming
- Loss of goods
- Important indirect costs
- Legal outcome



Loss estimate : over 50.000,00 €

3. *Very important claim*

Practical case



Centrifuge of value 1,2 Million €



4. Preventive tools / Recommendations

- Approach this matter in a serious way
- Invest
- Training
- Suitable Insurance

Thank you for your attention